# E-Commerce Action Plan & Resources By Eric Kooymans

# HARNESSING STRENGTHS STRATEGIES THAT PERFORM

# Where E-commerce Is Going & How To Stay Ahead Of The Curve?

### **Important Stats:**

- Amazon 55% of product searches start on Amazon
- Mobile 52% of traffic is from a mobile device
- Advertising Cost of advertising has gone up 5x inflation.
- Facebook Average Action on Facebook cost \$18
- Search 50% of search queries are four words or longer.
- Content Average Google first page result contains 1,890 words.
- Video: Product videos can increase purchases by 144%.
- Facebook Messenger: 88% open rate and 56% CTR Other Stats: https://www.hubspot.com/marketing-statistics

## **Step 1: Build A Strategy**

- 1. Build A Plan Different Plan in Purple Water (not red or blue)
- 2. Keyword Research Build Based on Demand and Trends
  - a. Google Keyword Planner, Google Trends, KeywordKeg, Keyword.io
- 3. Product Strategy Bundles, Content Strategy, graphics, and product video
  - a. Need bundle over \$50 dollars or more.
  - b. Not about the quantity, it is above the profitability to market.
- 4. Plan The Growth Map out a Growth Strategy Goals

# Step 2: Build the Foundation

- 1. Setup A Website on Shopify or Wordpress (Afternoon session go over how to increase sales 40% to 80%)
- 2. Set up an Amazon Sell Central Account (Shannon will go over this in Afternoon sessions)
- 3. Setup the secret sauces.... Go over in our last session of the day

# Step 3: Step Traffic Channels: Have to Drive Traffic

- Phase 1: Organic Traffic, Facebook Ads, Google Shopping, Bing Shopping,
- Phase 2: Google Ads, Bing Ads, Instagram ads, Pinterest Ads

## **Step 4: Diversify Your Sales Channels**

#### 1. Setup Order Management System

- a. ShipStation, EcomDash, ListingMirror, Skubana,
- 2. **Customer Service**: Setup XsellCo or ZenDesk to manage customer service in one place
- 3. Main Marketplaces: Amazon.com, Ebay.com, Walmart.com, Jet.com. Etsy.com
- 4. Second Tier: Wish, Houzz, MoreCommerce, NewEgg, Groupon Goods, Sears, Rakuten,

## **Step 5:** Manual / Advanced Integrations:

- Flash Sale Sites: Zulily, Jane.com, Guilt.com, Snap Deals,
- Retailers: Wayfair.com, Staples, TheGrommet, Overstock, Target,
- International: Amazon, Mercado Libre, AliExpress, Flipkart,

#### **Easy Steps**

#### Step 1: Make a Plan

Google Keyword Planner, Google Trends, KeywordKeg, Keyword.io

#### Step 2: Build Foundation

Shopify Or WordPress Setup Amazon Seller Central (see plugin list below)

# Step 3: Make Scalable Growth

ShipStation.com / EcomDash.com XsellCo.com

# 5 Steps To Increase Traffic and Sales 40% to 80% on Shopify Or Wordpress

- 1. Market Analysis Understand The Demand
  - a. Keyword Research Ubersuggest, Google Keyword Planner, KeywordKeg.com,
  - b. Competitor Analysis SEMrush.com, Ahrefs.com,
  - c. Content Analysis Ahrefs.com, Buzzsumo.com
  - d. Content Strategy Educate & Build Confidence
  - e. Home page Content Needs 1500+ words
  - f. Category Content 500 to 1500 words of content
  - g. Videos Make videos of the "Why", "How."
- 2. Build a Value Ladder Educate and Add Value
  - a. Setup Bundles to get order over \$50
  - b. Setup Upsells -To get average order value up.
  - c. Digital Products \$9 Downloadables Checklist, \$29 How-To Guide. Goal Pay for shipping and CPAs
- 3. Growth strategy Content, video, and email signs ups, FB

#### Messenger

- a. Map out your growth strategy with targeted content with 1500 words or more blogs
- b. Don't Guess Use the keyword research, competitor analysis to write with a plan
- c. Educate and build confidence.
- d. Build Email address with Free Downloadable How-To Guide,

#### 4. Backlink Development

- a. Use 1 to 4 rule Every hour you write, spend 4 hours doing backlinks outreach.
- Do Targeted Outreach Use a tool like ahrefs.com or buzzsumo.com, or SEMRush.com and reach out to people and ask to link back to your article... Use: MailShake.com, Buzzstream, Citationlabs

#### **Continued Learning Tips:**

Ahrefs Youtube Channel: <u>https://www.youtube.com/channel/UCWquNQV8Y0\_defMKnGKrFOQ</u> Neil Patel Youtube Channel: <u>https://www.youtube.com/user/neilvkpatel</u>

#### **Recommended Shopify Apps**

- <u>Shogun Landing Page Builder</u>
- <u>SEO Content Blocks</u>
- Bold Commerce Bundles, Bold Upsell,
- Cross Sell by Cross Sell
- Facebook Messenger App
- Rewind Backups
- Out Of Stock Reminder
- Returnly
- TaxJar
- Google Shopping
- Google Analytics
- Image Optimization Crush.pics

**Must Have WordPress Plugins** 

- GoDaddy For Domains
- Basic Hosting WPEngine.com or Advanced VPS Cloudways.com
- Firewall Cloudflare.com/ Sucuri.net
- JetPack.com and PressVault.com
- Elementor.com
- CartFlows.com
- Yoast SEO
- WooCommerce.com
- ShortPixel.com
- ThemeForest.net / CodeCanyon.net
- Google Analytics

Easy Steps

#### Step 1: Do Market Analysis

Keyword Research: Ubersuggest Competitor Analysis: SEMRush.com Content Analysis: Ahrefs.com/Buzzsumo

**Step 2: Educate & Add Value** Write with plan, start with Why

**Step 3: Make Bundles** Get the average order value over \$50

**Step 4: Plan For Growth** Map out content & video strategy

**Step 5: Build Backlinks** Get the average order value over \$50

# How to 2x or 3x Online Sales in 30 to 60 days

### **Industry Problems:**

- Conversion rate 1% to 3%, Shopify has 5 Step checkout, very limited upsell functionality
- Cost of Advertising has gone up 5x inflations. You don't control the customer on Amazon •

Intro Video

#### Solution: Create 3 Funnels

#### 1. Build Traffic funnel

- a. Make 4 to 10 targeted videos
- b. Facebook Ad with the videos to a targeted audience.
- c. Remarket to the same audience with second and third videos to only the people that have watched 50% of the first videos
- d. Offer a Free Downloadable for their emails address or Facebook Message Engagement

3 to 5 step funnel with one-click upsells.

Order Bump - With Checkbox Add

2. Step 2 – Video Adding Second Bundle

Cartflows.com for WordPress WooCommerce

3. Step 3 – Online Course to learn how

4. Step 4 – Coaching Or Continuity

5. Step 5 – Referral Program

ClickFunnels.com for Shopify or

2. What Software Do We Use:

1. Step 1 – Bundle with Video explain

e. Goal to educate and build confidence and email list.

## 2. Build Evergreen Funnel

a. Setup 4 Step Email /FB messenger video series where vou send them an email once a week or twice a week with step 4 as a buy now button to the landing page.

3. Build Educational Landing Funnel

1. What To Build

#### $\odot$ æ That Opt In Origin Story Internal Belief New Opportunity External Belief

Video 2

**Checkbox At Checkout Purchase Digital Product (\$9)** 

Step 2 - Video Addina A Second Bundle To Order

# Step 3 - Online **Course On How To**

Step 4 -**Contiunity &** Coaching **Refer A** Friend

## **Continued Learning:**

Must Read Books: https://www.amazon.com/Expert-Secrets-Underground-Playbook-Creating/dp/1683504585 https://www.amazon.com/Building-StoryBrand-Clarify-Message-Customers/dp/0718033329 Youtube Channel: https://www.youtube.com/channel/UC2qUDKqTsz00csykCYqdLuA Unlimited Traffic: https://www.youtube.com/watch?v=nR3MWK\_zbL4

facebook. **Advertising Funnel** 



XXXX Add to Cart The Stack Epiphany Epiphany Epiphany



Epiphany

Video 1

Video 3

Video 4

# How to 2x or 3x Service Based Leads in 3 to 12 months

#### 1. Build A Website Foundation

- 1. Build A Mobile-Friendly Website
- 2. Home Page 1500+ words
- 3. Build Services Pages 1000+ words
- 4. Areas Of Service Pages 500+ words
- 5. Call To Action (Book Now, phone, email, Lead form)
- 6. Build Videos on the "Why", "Mission"
- 7. Free Downloadable w/ Email sign up
- 8. Book Appointment Calendar App (Calendly, ScheduleOnce)
- 9. Provide Easy Pay App on Phone Stripe, paypal, Square
- 10. Facebook page / Instagram page
- 11. Write Educational Blogs on Problems/Solution, How To, Check,
- 12. Create a Referral Program

#### 2. Provide an Experience

- 1. Create Wow Factor at each interaction
- 2. Kids Play Area Movie, games, toys, free babysitter
- 3. Make it a break, provide drinks, wifi
- 4. Don't gossip, provide encouragement, tips, strategies

#### 3. Easy Effective Communication

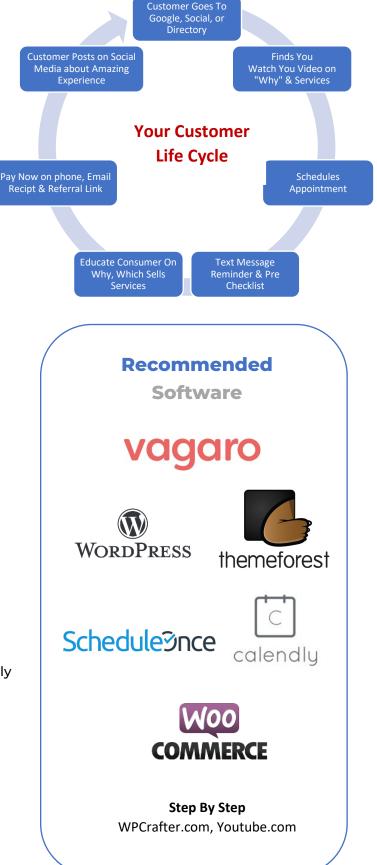
- 1. Automatic Test Message Reminders
- 2. Add Facebook Messenger (MobileMonkey, ManyChats)
- 3. Browser Notifications (Subscribers.com)

## 4. Diversify & Upsell Your Offering

- 1. Provide Companion Service, Bundles
- 2. Offer Supporting Products & Easy Solutions
- 3. Over Reocurring Product (meal plan, monthly cleaning)
- 4. Do mobile Service at a home or office

## 5. Go To & Offer Big Events

- 1. Do free hair cuts at events
- 2. Free Hair Cut on your birthday
- 3. Do Birthday party's
- 4. Prom specials
- 5. Wedding Specials
- 6. Moms Night Out Free sitters



- 7. Movie Night
- 8. Momma /Daughter Date Night discount
- 9. Host Real Estate Agent Night
- 10. Mothers Day Hair Cuts If you have kids

#### How To You Get Customers To Keep Coming Back

- 1. Give Honor Where Possible
- 2. Veterans Discount
- 3. Teachers Discount
- 4. Senior Citzens Discount
- 5. Moms with Newborns
- 6. Birthday is free
- 7. Active duty Police or firefighter
- 8. Parties over 8 the organizer eats free
- 9. Sunday Brunch 1 Free lunch with Church flyer

#### 4. Post Business On Directory (see full list below)

- 1. Google places, BingPlaces, apple maps, TomTom, Waze
- 2. Yelp, trip advisor, Better Business Bureau
- 3. NextDoor, Craiglist, Angie's List, Houzz, Home Advisor, Porch
- 4. Facebook Events, Facebook Groups, Yard Sales Groups, Niche Groups,
- 5. Post on all Local directories (google "your city" directory)
- 6. Post On Contractors Gig Directories (see list below)

#### 5. Setup Social Listing

Reputation management – listen & monitor what people say and respond... customer is always right

- 1. Google Alerts
- 2. HootSuite

#### 6. Create Strategy 100 Partners With Target Outreach

- 1. Create Referral Program
- 2. Find, Reachout to Strategic Partners
- 3. Do Before/After Photos and Post On Facebook & Instragram
- 4. Due FB, YouTube Live Videos
- 5. Get \$2 off if posted in FB/IG/Pinterest
- 6. Referral program / Social Referral Program
- 7. Run Facebook ads
- 8. Next Door Ads
- 9. Google ads
- 10. New Home owner mailing
- 11. Ask For Reviews, Blog posts, guest posts and get the backlink
- 12. Contact All Influencers & Competitor backlinks

# **Continued Learning:**

Recommended Audible Books

**Expert Secrets** 

**Building A Story Brand** 

**Start With Why** 

Creating Customer Evangelists

#### Youtube:

#### Ahrefs Youtube Channel:

https://www.youtube.com/channel /UCWquNQV8Y0\_defMKnGKrFOQ

Neil Patel Youtube Channel: https://www.youtube.com/user/nei lvkpatel

Unlimited Traffic: https://www.youtube.com/watch?v =nR3MWK\_zbL4

#### **Directory List:**

- Bing (Domain Authority = 94)
- Yelp (DA = 94)
- Better Business Bureau (DA = 93)
- Foursquare (DA = 92)
- MapQuest (DA = 92)
- HubSpot (DA = 91)
- Yellow Pages (DA = 91)
- Angies List (DA = 91)
- Yahoo! Local (DA = 91)
- Manta (DA = 87)
- Merchant Circle (DA = 86)
- Super Pages (DA = 84)
- Yellow Book (DA = 83)
- Thumbtack (DA = 82)
- Local.com (DA = 77)
- Kudzu.com (DA = 76)
- Hot Frog (DA = 76)
- Communitywalk.com (DA = 75)
- Brownbook.net (DA = 73)
- Tupalo.com (DA = 72)
- La Cartes (DA = 68)
- 2findlocal.com (DA = 67)
- ezlocal.com (DA = 67)
- ebusinesspages.com (DA = 67)
- Spoke (DA = 66)
- Chamberofcommerce.com (DA = 66)
- City Squares (DA = 66)
- Cylex USA (DA = 66)
- yelloyello.com (DA = 66)
- BOTW (DA = 65)
- worldweb.com (DA = 65)
- ibegin.com (DA = 63)
- Get Fave (DA = 63)
- Fyple.com (DA = 63)
- Company.com (DA = 60)
- Call Up Contact (DA = 60)
- Finduslocal.com (DA = 60)
- My Huckleberry (DA = 59)
- Hub.biz (DA = 59)
- where2go.com (DA = 58)
- City Insider (DA = 58)
- n49.com (DA = 58)
- My Sheriff (DA = 57)
- opendi.us (DA = 56)
- Bizhwy.com (DA = 55)
- Smartguy.com (DA = 55)
- Wherezit.com (DA = 55)
- DiscoverOurTown.com (DA = 54)
- Nexport.com (DA = 52)
- USdirectory.com (DA = 50)
- Wowcity.com (DA = 49)

#### **50 Best Popular Gig Directories**

- Wonolo
- Amazon Flex
- Bellhops
- <u>Care.com</u>
- Caviar
- Closet Collective
- CrowdFlower
- Dolly
- DoorDash
- Etsy
- Fancy Hands
- Favor
- Feastly
- Fiverr
- Freelancer
- Gigwalk
- Grubhub
- Handy
- HelloTech
- HomeAway
- HopSkipDrive
- Hubstaff Talent
- Instacart
- Juno
- Lyft
- Moonlighting
- onefinestay
- OpenAirplane
- PeoplePerHour
- Postmates
- Prefer
- Rentah
- Roadie
- Rover
- Shipt
- Snagajob
- Spare5
- SpareHire
- SpotHero
- Takl
- TaskEasy
- TaskRabbit
- Turo
- Uber
- Upwork
- VRBO (Vacation Rentals by Owner)
- Wingz

Airbnb

Zeel

YourMechanic

Questions? Schedule Time With Eric www.harnessingstrengths.com/book/